



FREIGHT POLICY

WJM understands the issues our representatives face with ongoing long lead times. To help, WJM has installed a quick ship program to help with urgent jobs.

Please refer to the quick ship sell sheet for more information on the program.

During these longer lead times, it is not uncommon that customers will shop around for faster options. WJM understands this, but please have them check first to see if the order can be expedited or if there will be a cancellation fee.

Cancelations: Any order that has been entered will be subject to a cancellation fee. Whether production has started or not. There are expenses in processing a PO, allocating inventory, preparing fabrication drawings, and then reversing all this work after the cancellation.

If an order has been processed but no fabrication has started there will be a minimum 20% cancellation fee. Any order that has started fabrication will incur a minimum 35% cancellation fee. Any order that is coated and complete will incur a minimum 50% cancellation fee.

Thank you for your understanding and please feel free to call if you have any questions or concerns.



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